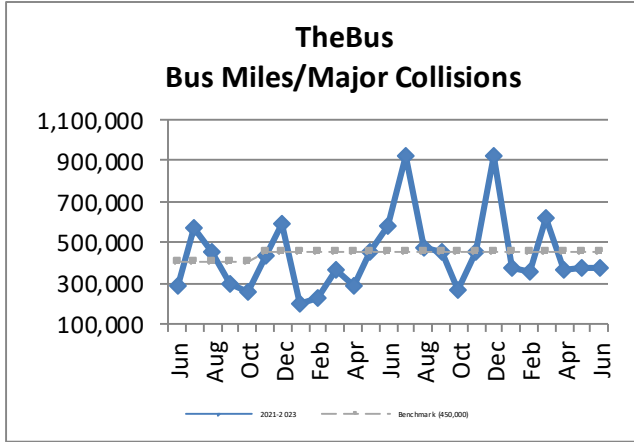
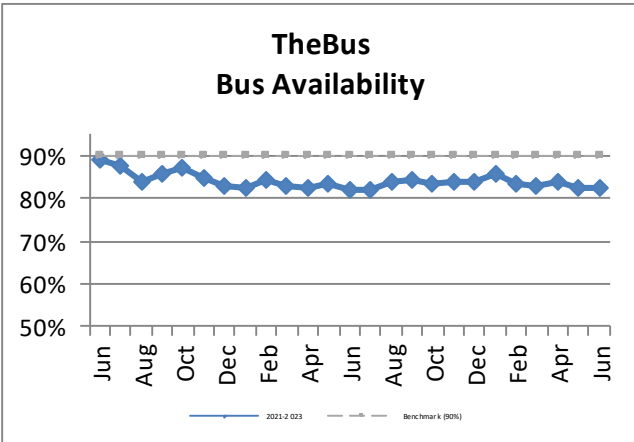
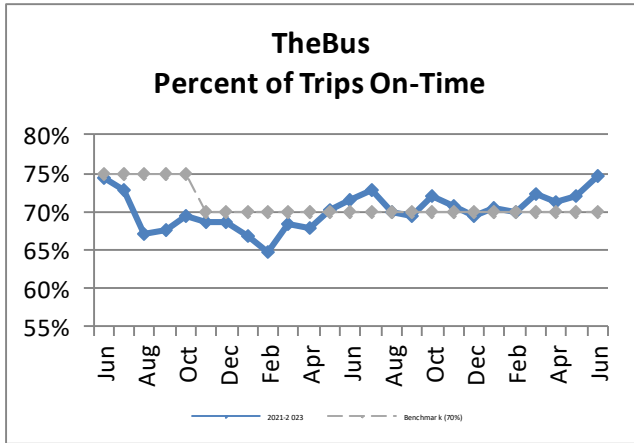
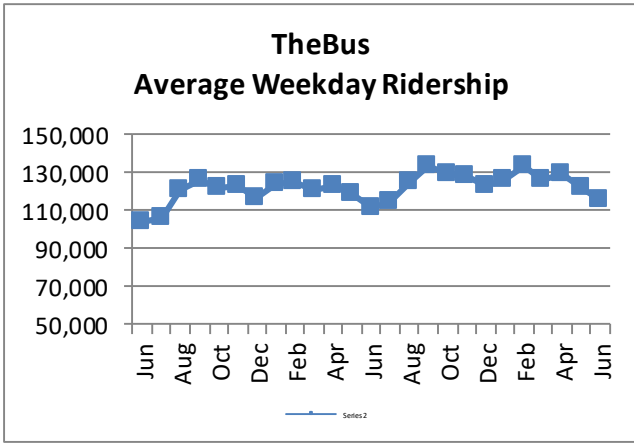


**Oahu Transit Services - Fixed Route
Monthly Performance Report
For the Month Ending June FY 2024**

Key Performance Indicators (KPI)	June FY 2024	June FY 2023	June FY 2019 Pre-Covid	Percent Change FY 2023-2024	YTD for FY 2024	YTD for FY 2023	June FY 2019 Pre-Covid	Percent Change FY 2023-2024	12 Month FY 2019 Pre-Covid	Benchmark
Total Monthly Ridership	3,084,236	3,039,444	4,700,514	1%	41,029,062	38,992,507	61,140,545	5%	61,140,545	
Average Weekday Ridership	115,722	111,335	178,214	4%	125,674	119,821	189,944	4.89%	189,944	
Percent of Trips On-Time	74.7%	71.6%	74%	3%	71%	69%	71%	2.60%	71.23%	70%
Bus Availability	80.1%	84.7%	91.4%	-5%	83%	84.1%	91%	-1%	91%	90%
Bus Miles/Major Collisions	369,220	578,609	883,503	-36.19%	496,164	391,881	289,946	26.61%	289,946	450,000
Preventable Acc./Mil. Mls. (Rolling 12 Mos.)					2.76	3.00	1.75	-8.00%	1.75	3.00
Bus Miles/Mechanical Road Calls	10,199	14,228	10,097	-28.31%	12,976	12,839	11,336	1%	11,336	11,000
Spare Ratio	26.0%	29.4%	19.6%	-3.40%	25.9%	27.7%	20.2%	-2%	20.2%	>20%
Percent of Inspections Comp. On-Time	99.5%	100%	100%	-1%	99.93%	99.92%	100%	0%	100%	100%
Percent Maintained Pullouts	99.1%	99.6%	98.6%	-0.90%	98.7%	99.6%	99.2%	-1.3%	98.8%	100%
Cost per Service Hour	\$174.04	\$155.82	\$133.46	12%	\$154.28	\$154.24	\$129.42	0%	\$129.42	\$155.37
Cost per Passenger Trip	\$7.17	\$5.88	\$3.75	22%	\$6.04	\$5.93	\$3.43	2%	\$3.43	
Cost per Mile	\$11.97	\$10.88	\$9.97	10%	\$11.15	\$11.07	\$9.52	1%	\$9.52	
Passenger Trips per Hour	24.28	24.29	35.59	-0.04%	25.62	25.84	38.00	-1%	37.88	
Farebox Recovery	14.3%	20%	23.44%	-28%	19%	17.33%	26.3%	10%	26.3%	27%
Trips per Mile	1.67	1.75	2.66	-5%	1.85	1.85	2.78	0%	2.78	
Average System Speed	13.16	13.03	12.52	1%	13.02	12.65	12.72	2.93%	13.22	
Percent Complete in 30 Days (Customer)	84%	90%	98%	-6%	84%	90%	97%	-6%	96.7%	95%
Complaint Rate (Complaints per 100,000 Trips)	10.41	11.12	9.70	-6.41%	11.95	12.80	9.21	-6.63%	9.21	12



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